

Privacy Policy

- The name, address and telephone number information registered in the system of Prive Baku by the user will be shared with the member workplace that will deliver the order for the purposes of faster and correct delivery of the order.
- Prive Baku shall not be liable for any kind of problems or damages which may arise between the user and the member workplace due to sharing of the name, address and telephone number information registered in the system with the member workplace delivering the order.
- Prive Baku owns all the intellectual property of the data and information created through usage of its system. With the aforesaid information, Prive Baku may prepare demographic reports without disclosing membership information of its users or it may itself use information or reports of such and may share these reports and/or statistics with its business partners and third parties with or without charge. Activities of such kind do not constitute a contradiction with the Privacy Policy provisions of Prive Baku.

While benefitting from the services of Prive Baku, the User agrees, declares and undertakes that:

- Prive Baku shall not be liable for any information, messages or files which may be lost and/or received incomplete or delivered to the wrong address while using the services of Prive Baku;
- Prive Baku shall not be held liable for damages which may arise due to user data being read or used by unauthorized persons;
- Prive Baku shall not be liable for damages which may arise due to usage, sharing or publishing of user shares by the unauthorized third persons;
- Prive Baku has the right to periodically back up and delete some or all of the files, and the messages that are present in the system while the users are benefitting from the system. Prive Baku shall have no liability for such backing-up and deleting actions.
- Prive Baku owns the property rights and copyrights arising from property rights of information, document, software, design, graphics works and etc. which it produces itself and/or purchases from third parties.
- Prive Baku has the right to publish in any kind of visual and written media, process, share in social media networks and/or transfer to any other address within Prive Baku's system that is found appropriate by Prive Baku, or to remove from the website at its own discretion any information, documents, software, design, graphics, works and etc. (i.e. pictures of the user, messages, poetry, news, files and etc. added to the board) which are produced by Prive Baku users and uploaded to the system by their own will for publication of the same. It is possible for such information to be copied, processed and/or published by other users. In this case, the user shall not claim any royalty payment from Prive Baku.

Personal Data

The users accept and acknowledge that, within the principals of Data Protection Law, they have explicit consent for, processing, transfer to third parties and abroad, their “Personal Data’s” such as their name, surname, email, address, phone number by acceptance of the Membership Agreement and during their membership period to Prive Baku and during their actions in the Web Site or mobile application, following seizure of their membership. Legal basis of the processing, transfer to third parties and abroad of the Personal Data is the legal relation between User and Prive Baku. Personal Data can be processed, transfer to third parties and abroad or used anonymously by Prive Baku and its subsidiaries and business partners of Prive Baku and its subsidiaries for marketing, analysis and statistic aim. Apart from Personal Data, the users accept and acknowledge that, they have explicit consent for recordation, processing, listing, anonymously using by the third parties in the analysis for the provision of better services or for to run several applications or programs on Prive Baku by Prive Baku, Prive Baku subsidiaries and its business partners, their order information (such as type of the product ordered, number of order, time of order, territory of order, all kinds of information on their activities on the Website (or a similar mobile or electronic site that is used) they share with Prive Baku) and of similar data (“Data”).

Retention of Information and the Burden of Proof

Information orders, comments/evaluations and etc. of the users registered to Prive Baku system, are kept for at least a period three (3) years subject to Prive Baku Privacy Policy. For all disputes which may arise due to the execution of this Agreement, both the information kept in Prive Baku’s system and user records shall constitute binding and material evidence.

Your Contact Information

In order to use our site or mobile application your full name, preferred address (street, neighbourhood, city etc.) and telephone number are required for submission. Once submitted, you can always go back and edit this information as you please from the "contact information" link located in our main page. Depending on your location, you can have more than one address submitted. Your name, your chosen address and your telephone number will be shared with the restaurant you have placed an order from within the period of your delivery. Your information can also be used by Prive Baku for analysis or improvement of the site or mobile application, for contacting you or for a legal standing. Other than the cases listed, your information is under the protection of our privacy policy and will NOT be shared with any other third party.

Your GSM number

A GSM number is needed to contact you in case we have a problem with your order or to send you a confirmation of your order and to keep you informed about the promotions and other benefits of our site. Your name, your chosen address and your telephone number will be shared with the restaurant you have placed an order from within the period of your delivery. Your information can also be used by Prive Baku for analysis or improvement of the site, for contacting you or for a legal standing. Other than the cases listed, your information is under the protection of our privacy policy and will NOT be shared with any other third party.

Your Order Information

Prive Baku has the right to access to information about your payment method, total cost of your order, details of your food choice and discount coupons you have used while placing your order. This data will be used for analysis and development of the site or mobile application. It can also be shared with our employees or any third party during the period of your delivery.

Navigation and CTR Information

In order to analyse and improve our product and service quality information such as on what pages our users spend time the most, how much time do they exactly spend on that page or how fast they place an order is very crucial for us. To gather this data, we study your navigation and CTR behaviour within our site. This data will NOT be linked directly to you and will NOT reveal your identity. These studies not just help us to improve our site or mobile application but also help us to come up with promotions and campaigns to attract new users and other third parties. Your CTR and navigation data can also be shared with our employees or other third parties within the period of your delivery.

Cookies

A Cookie is a small text based file given to you by a visited website that helps identify you to that site. Cookies are used to maintain state information (items you put in your order basket for in our site) as you navigate different pages on a Web site or return to the Web site at a later time. They also provide the targeted advertisement depending on your internet behaviour to appear on your page. Cookies don't hold any personal and private information and don't harm your computer. In order to place an order from our site you must accept these cookies. If you like you can erase or block these cookies from your computer later on. What you need to know about cookies:

- You can use cookie to enter and maintain your personal contact information and your setting preferences.
- Most of the cookies will disappear once you concluded your visit in our site.
- If your internet browser permits, you can skip accepting cookies.
- You may come across with cookies of some third parties that have advertisement on our site. These cookies are not in our control.